

## SUPPLIER CONFIDENTIAL REPORTING SERVICE

We provide a Confidential Reporting Service available to workers in our supplier's factories to be able to have an opportunity to anonymously report any grievance or workplace issues.

Our Confidential Reporting Service is accessible 24 hours a day, 7 days a week and allows all workers within our supply chain the opportunity to express themselves without fear of retaliation.

Examples that may be reported on the Supplier Confidential Reporting Service:

- If someone is being harassed or bullied within the workplace.
- Serious misconduct or criminal conduct within the workplace.
- Serious health and safety risks within the workplace.
- Any concerns that they do not feel comfortable communicating to their manager.

All of our suppliers must display our Confidential Reporting Service poster and information in a prominent position at their premises for all workers to view.

Any grievances and associated remediation are managed and reported to our Ethical Sourcing Team. The identity of any person accessing our Confidential Reporting Service is kept strictly confidential.

### CONFIDENTIAL REPORTING SERVICE DETAILS:

COUNTRY	CONTACT NUMBER	WEBSITE
Australia	1800 940 758	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
Bangladesh	+880 0 9610 998493	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
Brazil	0800 888 8288 or 0800 890 0288	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
China	400-6-612-187	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
Hong Kong	800 96 1700	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
India	000 800 050 3461	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
Indonesia	-	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
Malaysia	1800 818 477	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
South Africa	0800 212 770	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
United Kingdom	0808 234 3908	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>
Vietnam	1180 0400 483	<a href="http://www.cottonongroup.ethicspoint.com">www.cottonongroup.ethicspoint.com</a>

**CONFIDENTIAL REPORTING SERVICE INVESTIGATION PROCESS:**



